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Dated: 10-11-2007

Electronic Signature for Charles A. Bieneman: /Charles A. Bieneman/

Docket No.: 99-469  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Richard Mark Schwartz et al.

Application No.: 09/656,264

Confirmation No.: 9095

Filed: September 6, 2000

Art Unit: 2626

For: SYSTEMS AND METHODS FOR PROVIDING  
AUTOMATED DIRECTORY ASSISTANCE

Examiner: M. N. Opsasnick

**RESPONSE AFTER FINAL ACTION UNDER 37 C.F.R. 1.116**

MS AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY COMMENTS**

In response to the Office Action dated August 17, 2007 (hereinafter "the Final Office Action"), finally rejecting claims 1-4, 6-30, and 53-55, Applicants hereby submit the present response with respect to the above-identified U.S. patent application.

**A Complete Listing of the Claims** begins on page 2 of this paper.

**Remarks/Arguments** begin on page 10 of this paper.